

# Parent Code of Conduct



Our school is a welcoming, supportive and inclusive school living out its Christian Values and it is important that all members of the school community work together. We are proud of our good reputation and we depend on the entire school community to help us maintain and improve our children's learning. We welcome and encourage parents/carers to participate fully in the life of our school. This Code of Conduct aims to give guidance to all parents, carers and visitors about expected conduct to ensure a safe and positive school environment for our children. It has been agreed in consultation with the Governing Body.

## The following behaviours will not be tolerated:

### Disruptive Behaviour

Disruptive behaviour which interferes with teaching, learning or administration within the school and any other aspect of school life, including sports events.

### Loud or Offensive Language

Using loud or offensive language, swearing, cursing or displaying temper.

### Threatening or Aggressive Behaviour

Threatening or aggressive behaviour towards another adult or child regardless of whether or not the behaviour constitutes a criminal offence.

### Abusive or Threatening Emails or Text/ Voicemail/Phone Messages

Abusive or threatening emails or text/ voicemail/phone messages or other written communication.

### Smoking and Consumption of Alcohol or Other Drugs

Smoking and consumption of alcohol or other drugs whilst on or near school property.

### Physical Aggression

Physical aggression towards another adult or child. This includes physical punishment against your own child on school premises.

## The following behaviours will not be tolerated:

### Defamatory, Offensive or Derogatory Comments

Defamatory, offensive or derogatory comments regarding Rise MAT, the school or any of the pupils/parents/carers/staff at the school on any social media site. Any concerns you may have about the school must be made through the appropriate channels by speaking to the Class Teacher, Head Teacher or the Chair of Governors, so that they can be dealt with fairly, appropriately and effectively for all concerned. Please refer to our Communication Guidelines leaflet.

### Approaching Someone Else's Child

Approaching someone else's child in order to discuss or chastise them about an incident. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).

### School Property

Damaging or destroying school property.

# Parents and Social Media

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At our school, we believe that positive partnerships between families and staff are key to supporting every child's success. Social media can be a great way to share celebrations and stay connected, but it can also cause harm if used inappropriately.

## **Expectations for Parents Online**

We kindly ask all parents and carers to:

- Respect privacy – Do not post photos, videos, or information about children (other than your own) without permission.
- Be positive – Share celebrations and achievements, but avoid negative comments about the school, staff, children or Rise MAT.
- Use official channels – If you have a concern, please contact the school directly. Social media is not the place for complaints or disputes.
- Be a role model – Show children how to use technology responsibly, kindly, and safely.
- Protect the school community – Avoid sharing false, misleading, or harmful information that may affect the reputation or wellbeing of staff, pupils, or families.

## **Behaviour That Is Not Acceptable**

To keep our community safe and respectful, the following is not appropriate online:

- Using social media to criticise, insult, or bully staff, pupils, or other parents.
- Creating or sharing content that damages the reputation of the school.
- Posting confidential information about children, families, or staff.
- Using social media to discuss disputes, disagreements, or private matters relating to school or Rise MAT.

# Parents and Social Media

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## Working Together

We encourage all parents to use social media responsibly and in the best interests of our children. By setting a positive example online, we teach our children how to be respectful digital citizens.

If issues arise, the school may request the removal of inappropriate content and, in serious cases, take further action in line with our policies.



# What happens if this Code of Conduct is broken?

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- We would first meet with the parent/carer and discuss inappropriate behaviour.
- If this did not resolve the issue, we would send a formal letter to the parent/carer and invite them in for a formal meeting.
- If the behaviour still continues, we would send another letter explaining that the parent/carer has been banned from the school site.
- Legal action may be taken to prevent access onto the premises

We trust that parents and carers will assist our school with the implementation of this Code of Conduct and we thank you for your continuing support of the school. Every parent should feel that they can approach the School if they witness inappropriate behaviour as identified in this Code of Conduct. Whilst there may be, at times, differences of opinion, these need to be handled appropriately to ensure the safety of our school community. We want to work with parents to provide the best for all our pupils, but we will not tolerate abusive or threatening behaviour towards staff and pupils.